## GOVERNMENT OF THE DISTRICT OF COLUMBIA DEPARTMENT ON DISABILITY SERVICES

## **PCR Results Web Posting**

Provider Organization	Hope Found, Inc.
Contact Person(s)	Emmanuel Khumbah
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Provider Services Reviewed	In-Home Supports, Respite Hourly,
# Individuals Reviewed by Service	In-Home Supports - 5 Respite Hourly - 3
Annual PCR dates	02/18/2015 - 02/19/2015
F/U Review Date(s)	04/08/2015
Annual Report Date	02/27/2015
F/U Report Date	04/17/2015

The overall results on initial review were:

Service			Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%	
In-Home Supports	All Q/A Indicators	170/195	618/719	86%	49/49	100%	
	Critical Indicators	64/77	320/385	83%			
Respite Hourly	All Q/A Indicators	60/66	226/250	90%	29/29	100%	
	Critical Indicators	25/28	125/140	89%			
Organizational		Organizational					

Organizational	Organizational Outcomes Score		
		Points	%

	Yes/Total	Yes/Total	
All Q/A Indicators	28/36	80/114	70%
<b>Critical Indicators</b>	4/10	20/50	40%

The overall results on follow up review were:

Service			Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%	
In-Home Supports	All Q/A Indicators	191/195	705/719	98%	49/49	100%	
	All Critical Indicators	76/77	99%				
Respite Hourly	All Q/A Indicators	66/66	250/250	100%	29/29	100%	
	All Critical Indicators	28/28	100%				

Organizational	Organizational			
		Outcomes		
		Score		
		#	Points	%
		Yes/Total	Yes/Total	
	All Q/A Indicators	36/36	114/114	100%
	All Critical	10/10		100%
	Indicators			

## Certification issued/dates/services

Waiver Service	<b>Certification Dates</b>	<b>Certification Type</b>
In-Home Supports	02/18/2015 - 08/18/2015	Six Month
Respite Hourly	02/18/2015 - 08/18/2015	Six Month